

CR# 10-541

**BERTHOUD POLICE DEPARTMENT**  
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**VOLUNTARY STATEMENT**

Name: John M. Bauer      DOB: 05/21/1963  
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DL#: 92-015-2825      Phone# HM: (970) 532-2669      Cell: (970) 744-8682  
Date/Time Occurred: 08/25/2010 – 08/26/2010      Location: Online - Internet

I volunteer the following information of my own free will, for whatever purpose it may server: (Begin with date, time, and location of incident):

On the afternoon of Wednesday, August 25, 2010, I logged onto the hosting server where the Berthoud Main Street Program web site is loaded. I did this to capture statistics on the pages that have been frequented most, as this was being requested of our new web designer.

As I was capturing the statistics, I noticed a new set of statistics that I hadn't seen before. These statistics referred to how requests returned a "page not found" to the end user. This alarmed me as I didn't recall any of our links being broken. I proceeded to open a Internet browser window and entered the URL of our web site: <http://www.berthoudmainstreet.org>. I was alarmed to receive a "Page Not Found" as a result.

I immediately used the hosting features of our hosting company, GoDaddy, to see what happened to our front page. Much to my alarm, all the files for our web site were gone. I proceeded to contact GoDaddy support and speak with a technician. He walked me through finding when the last time our files were there. The backup for 08/10/2010 showed the files there, but there were gone by the time the backup of the site ran on the evening of 08/11/2010.

I inquired how this would have happened. He informed me that the logs did not show anyone logging into the hosting site directly using our account, but apparently someone logged into the server directly using the File Transfer Protocol (FTP) utility and accessing the server directly using separate login ID and password. I inquired which account and password and I was informed that this was a separate ID and password that was set up when the site was site was set up. As we had Jennifer Rotar from Rialiable Buisnesss Services volunteer to set this web site and hosting service on behalf of the Berthoud Main Street program, I was not aware of this separate account.

I asked how to restore the files back and the GoDaddy support analyst showed me how to restore all of our files. I did so with the analyst on the phone and then tested to make sure the site was back up. I then asked the support analyst to see I could get information or a log of when someone logged into the system and what they did while on there. He stated that he had entered a request from the server team to run an FTP log for August to show the activity on my site. Once the log was generated, I would receive an email with instructions on how to download the log.

Date: \_\_\_\_\_

Initials: \_\_\_\_\_

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On Thursday, August 26, I received an email from Go-Daddy informing me that the log was now available (see email attached). I downloaded the log and it showed that on 08/11/2010 at approximately 14:42:41, someone logged into the server using the "berthoudmain" FTP account from IP address 174.29.150.58 and deleted all of the files for the Berthoud Main Street Program web site. I did a reverse IP lookup on 174.29.150.58 and found that this IP address was issued to a Qwest customer during the timeframe of 08/10/2010 and 08/12/2010..

✱ I using the information from the reverse lookup results, I contacted Qwest customer support. Speaking to technician on the phone, he confirmed that the IP address was issued to Qwest DSL customer Dan and Jennifer Rotar from Berthoud, Colorado. The technician also informed me to follow up with an email to [abuse@qwest.net](mailto:abuse@qwest.net) as well as to file a police report on the incident.

I thanked the technician and followed up with sending an email to [abuse@qwest.net](mailto:abuse@qwest.net) and filing a report with the Berthoud police department.

Date: \_\_\_\_\_

Initials: \_\_\_\_\_